



METROPOLITAN ST. LOUIS SEWER DISTRICT | 2350 MARKET STREET | ST. LOUIS, MO 63103-2555 | (314) 768-6260 | WWW.STLMSD.COM | WWW.PROJECTCLEARSTL.ORG

[DATE]

Project Number  
1234567

Dear Resident:

The Metropolitan St. Louis Sewer District (MSD) is continuing to roll out Project Clear, MSD's 23-year, \$4.7 billion initiative to plan, design, and build several types of system-wide improvements to the sewer system that serves nearly 1.3 million people in the St. Louis region. As part of Project Clear, MSD plans to conduct downspout disconnections to remove stormwater from the wastewater system across its service area, including in your neighborhood.

Beginning next week, field personnel from my firm, [Company], will be visiting your neighborhood on behalf of Project Clear and MSD to assess the condition of the sewer system. These evaluations are an important part of MSD's ongoing commitment to maintain the system in order to address basement backups and sewer overflows.

While these evaluations are taking place, you can expect to see our field personnel on foot walking through the neighborhood. You may also see them walk into yards and around homes to check out downspouts, manholes, drains and other connections to the sewer system.

To help you identify these visitors to your neighborhood, we want you to know what to expect.

- 🔍 Evaluation teams will typically consist of two or three individuals who work together on a block or street.
- 🔍 Individuals will be wearing bright yellow or orange safety vests.
- 🔍 Evaluation team members will display [Company] photo identification.

If you have any questions, please contact any member of the evaluation team in your neighborhood or contact their supervisor, [Contact Name], by calling [Phone Number] or sending an email to [Email].

You can learn more about Project Clear by visiting [www.ProjectClearSTL.org](http://www.ProjectClearSTL.org), or by finding Project Clear on Facebook at [facebook.com/ProjectClearSTL](https://facebook.com/ProjectClearSTL) or on Twitter at [twitter.com/ProjectClearSTL](https://twitter.com/ProjectClearSTL). We appreciate your cooperation as we work together to address basement backups and sewer overflows in your neighborhood.

Sincerely,

[NAME]

[Company] Project Manager